

Dave Ballard

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Lowenthal Building, Room 3333
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OBJECTIVE

- To obtain a position as a Director/Manager of an Information Technology Department

PROFESSIONAL SUMMARY

- Evaluate new technologies for use at the Saunders College of Business at RIT
- Facilitate and administer Active Directory, ESX/VMware and Windows server environments for the Saunders College of Business at RIT
- Provide support and training to end users of RIT computer systems
- Supervise Saunders College of Business Technical Support Staff
- Work with Institute committees and develop plans to deploy new technology at RIT
- Work with vendors and research new technologies that can be by the Saunders College
- Excellent interpersonal and communication skills

TECHNICAL PROFICIENCIES

ASP, ASP.NET, PHP

AutoCAD

C++

Debian, Ubuntu Linux

HTML, XML

Java

Microsoft Office 2003, 2007

Microsoft Windows XP, 2003, 2008, Vista, 7

Microsoft Active Directory 2003, 2008

Microsoft SQL Server 2000, 2005

mySQL

Symantec Backup Exec

Visual Basic .NET

VMware, ESX

PROFESSIONAL BACKGROUND

Rochester Institute of Technology

Rochester, NY

December 2002 to Present

Adjunct Professor

Adjunct Professor for the Saunders College of Business

Business Software Applications, an introductory course to Excel

Business Computer Applications, an introductory course to Word, Excel and PowerPoint

Business Programming, an introductory programming course using Visual C#

Business Programming, an introductory programming course using Visual Basic.NET

Object Oriented Business Programming, a programming course using Java

Rochester Institute of Technology

Rochester, NY

March 1998 to Present

Systems Administrator

Responsible for maintaining Saunders College of Business computer network and directory services

Manage technical support staff and provide technical support to faculty and staff

Research new technologies for use at Saunders College of Business

Peerless Winsmith, Inc.

Springville, NY

June 1997 to August 1997

Software Engineer

Developed Gear Graphics 3.0 and new website

Assisted in laying the ground work for a new internal network

Ridder Technology**Springville, NY****June 1995 to August 1997***Computer Technician*

Developed a program for controlling a 4-axis cutting tool
 Assembled computers and provided technical support for clients

SUNY of Technology at Alfred State**Alfred, NY****August 1995 to May 1997***HelpDesk Technician - January 1997 to May 1997*

Provided technical support to all end users of the institute

Computer Lab Proctor - August 1995 to March 1997

Assisted students with usage of the lab computers

EDUCATION

Rochester Institute of Technology	MS, Information Technology	August 2004
Rochester Institute of Technology	BS, Information Technology	March 2000
SUNY of Technology at Alfred State	AS, Computer Science	May 1997

CERTIFICATIONS AND AWARDS

Certificate of Recognition	May 2011
Certificate of Recognition	April 2011
ITIL v3 Foundation Certification	September 2010
Certificate of Recognition	April 2010
Certificate of Recognition	December 2009
Certificate of Recognition	May 2009
Certificate of Recognition	February 2009
Nominated for the Eisenhart Outstanding Teaching Award	November 2007
Nominated for RIT Staff Excellence Award	June 2007
Certificate of Recognition for Service Above and Beyond	October 2005
Nominated for RIT Staff Excellence Award	June 2002
Certificate of Appreciation for Outstanding Contribution	April 2002
Certificate of Appreciation for Excellent Customer Service	June 2000

COMMITTEES

RIT Green DataCenter Platform/Security Team	May 2011 to present
RIT Green DataCenter Security Committee	July 2010 to April 2011
RIT Directory Services and Exchange (Change Control) Committee	September 2002 to January 2010
RIT Laptop Encryption Team	July 2007 to July 2009
Saunders COB E-Communications Committee	May 1999 to September 2007
Saunders COB Dean's Staff Advisory Council (Chair)	August 2005 to June 2007
RIT Desktop Defense Project Committee	October 2003 to August 2004
College of Business Instructional Resource Committee	September 2003 to April 2004
College of Business Dean's Staff Advisory Council	October 1999 to July 2002